

GEORGIA DEPARTMENT OF TRANSPORTATION

Media Advisory

For Immediate Distribution:

Contact: David Spear, Jill Goldberg or Paul Marshall

Tuesday, November 23, 2010

(404) 631-1825, 1828 or (770) 880-8072

Statewide...

New Procedures For Accessing GA DOT Navigator Information

The Georgia DOT and its Transportation Management Center advises media of several major changes effective next week. Please communicate this important announcement to all your staff that may be affected. **The following changes will take place on the morning of Tuesday, November 30th:**

1. **Attention - All NaviGator Web Users:** NaviGator Web will no longer be available. Each individual requiring access must register for a NaviGator II account.
2. **Attention - All Content Server Users:** The current content server, data.georgia-navigator.com, will no longer be available. A replacement site with new data structures will be made available. You must register for access to the data. If you do not register, you will no longer be able to pull real-time traffic data including incidents, construction, camera snapshots, and maps. All third-party programs currently pulling data from the old content server will no longer work.
3. Only individual accounts will be issued. Group accounts will not be issued, and logins may not be shared. To register for an account, you must send an email to NavDataRequest@dot.ga.gov with the following information:
 - First Name, Last Name, and Title
 - Organization
 - Office Street Address, City, State, and Zip Code
 - Telephone Number
 - Business Cell Phone Number
 - E-mail Address
 - **Important:** Indicate in the subject line whether you want to be issued a “NaviGator II User Account,” a “Content Server account,” or both.
4. NaviGator II accounts will provide you with access to video streams as well as read-only information for incidents, maps, etc. **The four-slot streaming video feed at the Transportation**

Management Center will no longer be available. If you do not register for a NaviGator II account, you will not be able to use streaming video on the air. Please note the following regarding access to cameras:

- If you have a NaviGator II account, you should be able to use any operating CCTV camera on the air, but you will not have pan-tilt-zoom capability.
- Call 404-635-8060 between 5-9 AM and 3-7 PM Monday-Friday for pan-tilt-zoom adjustments. Outside these hours, call 404-635-8000 to speak to a TMC operator.
- Please be aware that public safety and incident management take priority. Cameras may need to be adjusted unexpectedly and without prior notice.
- Please be aware that just as with NaviGator Web, we do not offer any technical support. If you have problems accessing NaviGator II once it has been rolled out you should report these to your IT department.
- You are expected to use good judgment and refrain from displaying disturbing images. Failure to do so, as determined solely by Georgia DOT, may result in account suspension.
- The special equipment installed by the TV stations at the TMC will no longer be needed. After November 30th, you may make arrangements to pick up your equipment by calling Carl Boodram at 404-694-6611 during normal business hours. Advance notice of at least 24 hours and a photo ID are required for access to the equipment room.

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